SUMMARY:

Quality is at the centre of Haringey CCG’s vision and values and we are dedicated to ensuring that the services we commission on behalf of the people of Haringey are of the highest quality and delivered with respect and compassion. The aim of developing a quality and patient safety strategy is to ensure Haringey CCG gives focus to continuous improvement of quality outcomes, respective to the needs of our local people. We want our population to receive the best, most cost-effective services according to their need, irrespective of background, beliefs or status. This strategy provides a description of how we intend to achieve this ambition.

Governing Body members will note the strategy makes reference to the Haringey Insight and Learning Programme. This document which has been added as appendix 1 provides information on how we will listen, consider and act upon the important insights which anyone who lives and/or works in Haringey have of local healthcare provision.

SUPPORTING PAPERS:

Quality and Patient Safety strategy (2014-16)
Appendix 1 : Insight and Learning Programme

RECOMMENDED ACTION:

The Governing Body is asked to APPROVE the Quality and Patient Safety Strategy.

Objective(s) / Plans supported by this paper: Our objective to commission high quality valued and responsive services working in partnership with the public to make the best use of resources.

Audit Trail: The Quality and Patient Safety strategy 2014-16 and Insight and Learning (2013) documents were approved by SMT and Quality Committee in November 2013.
Patient & Public Involvement (PPI): Both documents have been shared with Haringey Healthwatch

Equality Analysis: n/a.

Risks: n/a.

Resource Implications: There are no particular resource implications